

26 February 2024

**COMMUNIQUÉ FROM THE OFFICE OF THE DEPUTY VICE-CHANCELLOR: TEACHING AND
LEARNING**

**CATCH-UP OPPORTUNITIES FOR STUDENTS AFFECTED BY THE DELAYS IN NSFAS STUDENT
ALLOWANCE DISBURSEMENTS**

Dear Staff and Students

As you are aware, the University has been in constant communication with NSFAS to bring about a speedy resolution to the issue of delays in the payment of allowances to NSFAS-funded students. Mindful of the seriousness of these delays, UKZN has launched several interventions to lower the impact on the academic programme.

Colleges and Schools across the University have put in place catch-up interventions to ensure that no student is left behind. The interventions have been varied. They take into account the needs of each programme and the legal requirements related to accreditation. However, across the Colleges, the common approach has been to delay or reschedule practicals and assessments, to adjust tutorials and lectures to accommodate affected students, and to make lectures accessible online through Learn 2024.

Students who are affected by the delays in NSFAS allowance payments are encouraged to check with their module coordinators on the catch-up opportunities available in the module.

I also urge module coordinators to support the affected students, especially bearing in mind that the challenges presently being experienced are beyond the control of students and the University.

Issued by
Professor Thabo Msibi
Deputy Vice-Chancellor: Teaching and Learning